

[www.WTCS.co.kr](http://www.WTCS.co.kr)

**SINCE 2003**



# **WORLD TOTAL CARE SERVICE**

**There When You Need Us !**

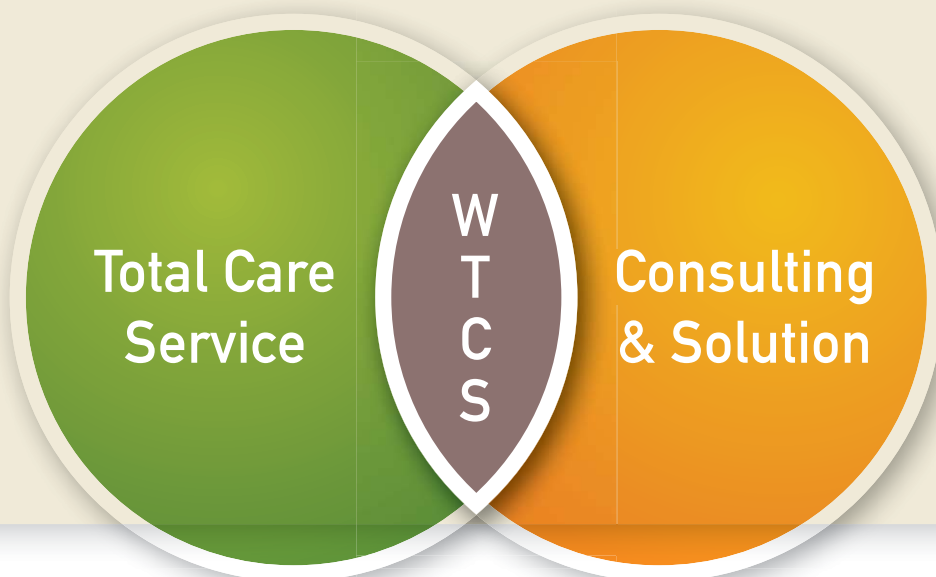


# ABOUT US



WORLD TOTAL CARE SERVICE (WTCS) provides our clients with all services related to Shipping, Shipbuilding, Offshore and Plant at Korean shipyards and ports since 2003. In the initial stage of our company history, we dealt with many companies that resided at shipyards (SHI, DSME and HHI) to provide them with shipping agents, accommodations, vehicles, and miscellaneous services.

Based on these experiences, we were born again as “WORLD TOTAL CARE SERVICE Co. Ltd.” and we are a total-agency company for your success and prosperity provided with our best of care.





## HSE Policy



It is an important duty of World Total Care Service Co., Ltd., in the conduct of its business operations, to ensure a safe, healthy, and environmentally sound environment for all of its employees and clients.

World Total Care Service Co., Ltd. accepts the fact that this implies a corresponding duty of ensuring that the necessary organization and training is provided to fulfill this obligation.

An effective health, safety, and environmental policy requires the full collaboration and co-operation of all employees; everybody is asked to read this policy and accept their own personal responsibility for health and safety at work.



# TOTAL CARE SERVICE

With good experience and passion for our work, we will support our customers to live contently and perform their jobs in successfully. You can meet our so-called “ Total Care Service” from your arrival at the airport in Korea, and you can enjoy our fine services during your stay until you leave Korea.



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**Accommodation & Relocation service**

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**Transportation management**

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**Procurement & Logistic service**

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**Manpower service**

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**Shipping agency**

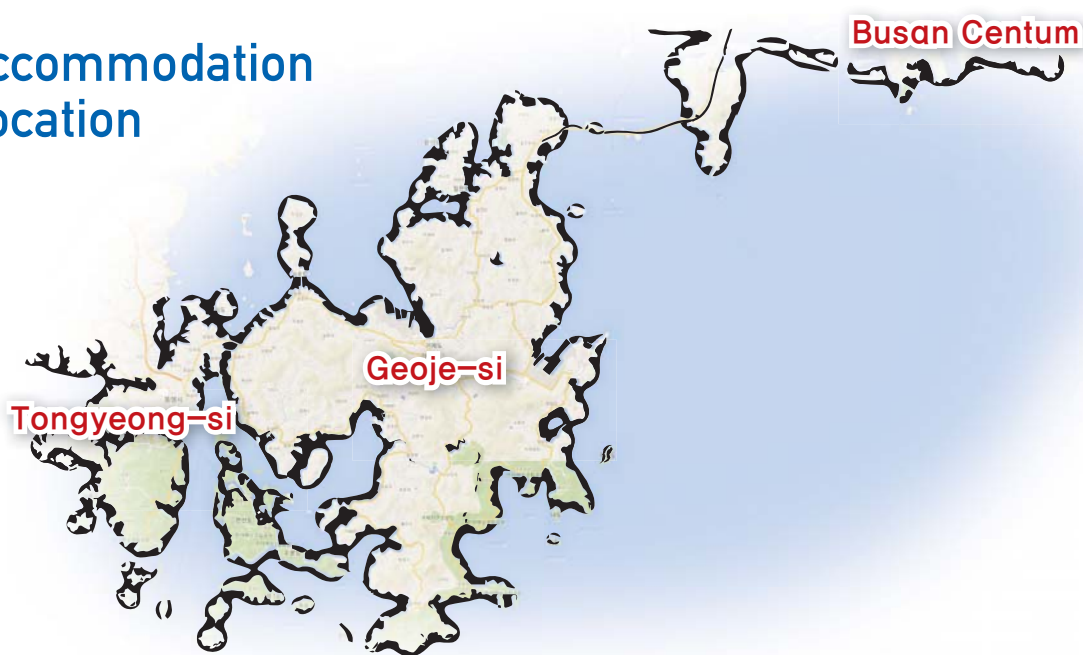
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# Accommodation

WTCS is providing various types of accommodation to our clients fit to their diverse requirements.

## Accommodation Location



## Accommodation Type

- 1 to 4 bedrooms
- House type
- Accommodation for Rotators & Visitors with meal ( Welcome Package)



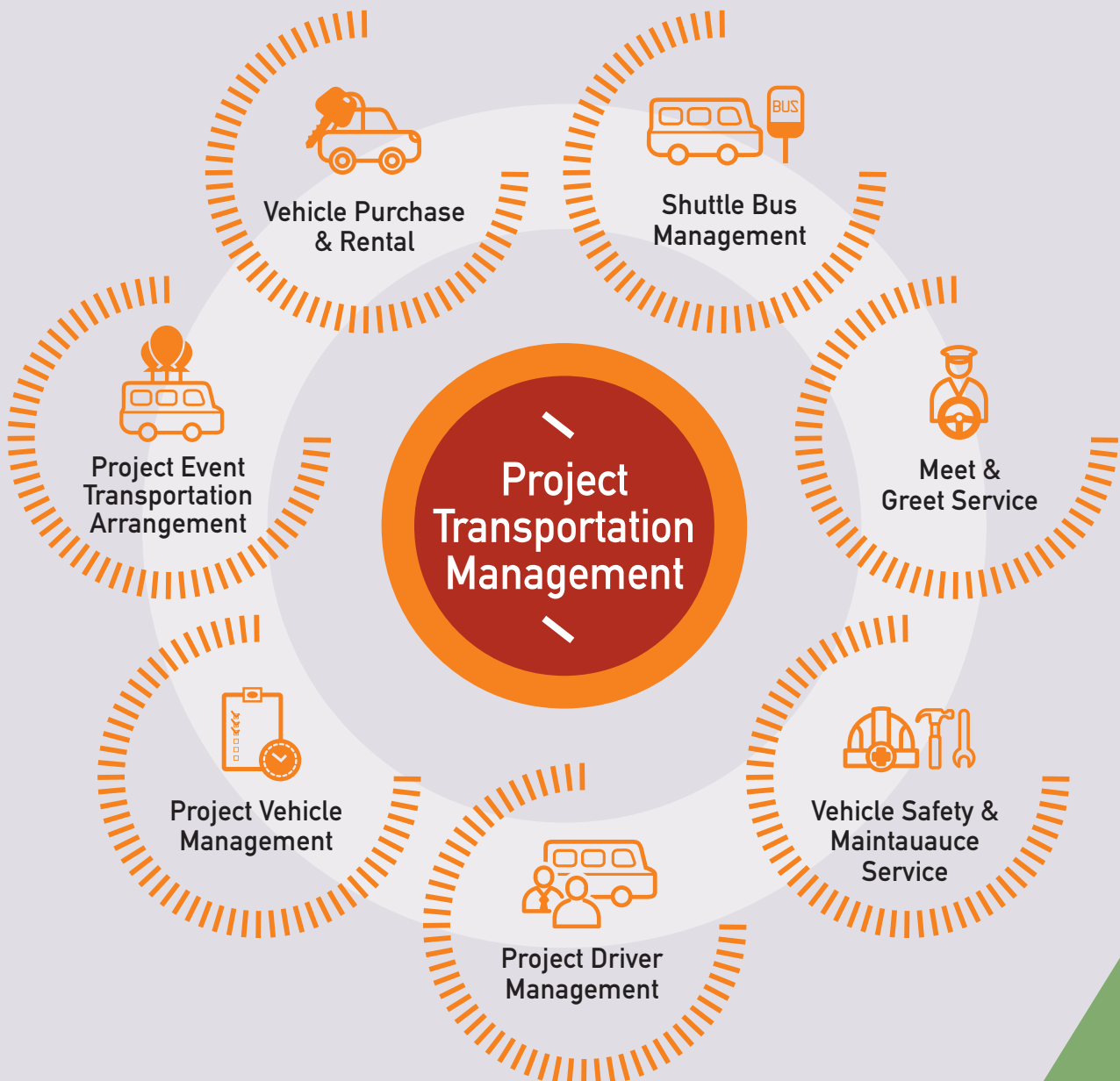
# ● ● ● Relocation service

- Visa
- Local Orientation and Familiarization
- Emergency Hot line service
- Health Care service
- Cross culture
- Korean Language lessons
- Company Teambuilding
- Moving & Forwarding
- Korean Driving License (Defensive Driving Course)
- Courier Service
- Travel arrangement
- Tax Preparation & Filing
- Schooling
- Miscellaneous Services





# Transportation



\* WTCS will provide drivers who Complete Defensive Driving Course, qualified & Well experienced



# Procurement & Logistic


## Procurement



Office Supplies



Safety Equipment & PPE



Technical Equipment

Equipment maintenance & Calibration service

## Logistic



Freight Forwarding Service



Custom Service



Warehouse





## Recruitment

- Site composition
- Engineer
- Supervisor
- Inspector
- Technician



## Rental



Vehicle



Office – Equipment  
& Space



Test Equipment



# Agency for New Shipbuilding

The new shipbuilding agency is quite different than general shipping agencies at the port because of its own characteristic situations, such as the period of the vessel's stay in port, many third parties, officers and staff who stay quite long, many store and spare parts to be loaded, etc.

As there are many parties involved in the new shipbuilding business, such as owners, charterers, the shipyard, agents, the port authority, and others, the close human relationships with these stakeholders are the main factors for the success of a new shipbuilding project. WTCS knows this kind of business with a good, experienced staff and well established relationships with all of these parties.

## Our services cover the following :

- Crew Handling (Visa, Accommodation, Transportation)
- Pilot / Tug Arrangement
- Bunker / Fresh Water Arrangement
- Store / Space / Provision Supply or handling
- IT & Network support
- Arrangement of Lay-by position near Shipyard
- Arrangement of transportation boat between anchorage and shore
- Arrangement of additional repair / conversion work at anchorage
- Port Clearance



# Performance & Record

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